

MLTI TECH LEAD INFO DAY

University of Maine at Augusta Jewett Hall

September 14, 2005

8:00am - 10:00am New Tech Leads

10:00am - 12:45pm General Session: All Tech Leads

<u>Agenda</u>

(New Tech Leads)

7:45 - 8:00	Registration
8:00 - 8:20	Introductions and Expectations
8:20 - 8:45	Resources - phone numbers, web sites, primers
8:45 - 9:15	Repair Depot, DIY Parts, GSX intro
9:15 - 9:40	Wireless Networks & Maintenance
9:40 - 10:00	Imaging, Software Issues

(General Session - ALL Tech Leads)

9:30 - 10:00	Registration
10:00 - 10:15	Introductions and Service Improvements
10:15 - 10:50	DepotWorks and Asset Manager
10:50 - 11:30	GSX and DIY Parts
11:30 - 12:00	iBook Triage

12:00 - 12:45 Questions and Answers